



LOTTERIES AND GAMING  
BOARD

# CLIENT SERVICE CHARTER



## KABUUNGA KAZYA "LOTTERIES AND GAMING "

### CHIZUMINANO CHAKULANGWA KWABANTU

#### MAAKANI AKAZWA KUMUZULILA WA ZYAMAYAKILANE AN TOMWE AZYABUVUBI



Chibaka cha Lotteries antoomwe a Gaming, chijisi mulimu mupati mukusandula Zimbabwe mubuumi abuvubi bwabantu, akugwasizya kumizeezo yakusumpula nyika mukwiinda mumisobano izumizigwa zilimumulawu, akusyomeka kulantanganana. Chibaka eechi chipa bantu boonse mweenya wakusobana antoomwe akulibotezya mukweendelana aNational Development Strategy 2( NDS 2), Fulumende wamu Zimbabwe ulikwinkilila aanembo akubisya

kumizeezo yakweendelezya, alubo ulookuchita milawu yendelana azyamzuba aasunu. Aluubo ulasungwazya kuti bantu babike mali zyabo kumasena asiyesiyene kuti kilookuvula. Aboobo, Lotteries aGaming Board (LGB) isyeede kilinjiyo ilookulanga antoomwe akuzulwida zimwi zibaka kuti zikkonzye kutobelezya milawu akutabililwa, ikkonzye kwiminina antoomwe akutobela milawu alubo anchito zya lotteries a gaming.

Fulumende wamu Zimbabwe ulokwambilila kuti takwe natakafutatile bantu uyoyima antomwe ambabo mukugwasizya kusumpula zintu zibotu, akubika mulawu muyumu wakuti wonseni muntu uzokonzya kutobela na kuswilila mulawu antomwe akuswanizya milawu yakulamwi manyika . Alubo akubona kuti musobano( gaming) yinkilila anembo kuti ikonzye kugwasizya kubantu, kunyampula lundu, kugwasizya abo batajani , lwiiyo , misobano, busanambi azimwi zipa kuti nyika izwidilile. Chipati nkuti bakonzye kusobana kabotu , basikusobana batabililwe antomwe akuti basimabbizimisi batabililwe. Basikusobana mbembabo bapa kuti zintu zyinkilile anembo , akaako kutabilila basani kuza kusanguna mumulawu wonseni antomwe amakanze achitigwa.

Mukwinda mukwendelezya zintu kabotu ,asimpe,-antomwe amilawu mibotu aluubo abuzululi bubotu akwendela antomwe a National Development Strategies , kabunga kamabbizimisi amusobano( gaming) kalakonzya kugwasizya kukuzwidililsya Zimbabwe kuti isike ali Vision 2030 “. Mutabi ulangana azyamayakilile antomwe abuvubi bwabantu ( Ministry of Home Affairs and Cultural Heritage) ilikusyomezya luubo kuti izolanga ataala azyamisobano( gaming) izobona kuti toonse tubunga twamabbizimisi tutobela mulawu, kwendelezya mabbizimisi chakusyomeka , antomwe akusikila milawu ilajulu yakwelanisya bantu. “Muzezo wesu tusanduki pe” ,kuyaka busena bwakusobanina butabililidwe,

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bujulikide. Busena obu bwelede kutabilila bantu , pesi kuzumizigwe tubunga twamabbizimisi kuti tukomene kabotu. Aluubo gambling yeleda kuti chiindi choonse ilangisisye kutabi kulichisa kuchitikana mumusobano.

Kubantu boonse bamulundu, balikusungwazigwa kuti banjile mumisobano (gaming) mukwinda mukuyesesa alubo akubelesya zintu zipedwe zipangilidwe kugwasya kwimikizya penzi lya gambling kitana kutalika.

“Kulibonseni basimabbizimisi antoomwe abasikubika mali , mulikuyezegwa kutegwa kunjila na kuba wumwi wababo balimumusobano wasya bbizimisi lya gaming, kukumbilwa loko kuti utobelezaye milawu azimwi zitobelezegwa antoomwe”. Kutobelezaya mulawu nkukwamuntu wonseni aluubo zyamba kuti wonse mabbizimisi elede kujiizya zilimumo. Eezi ziswanizya kuti ujane lugwalo lwamulawu, kwambilila azyamali, zylanisyo zyakusobanisya zyeleda, ziyandisyo zyakulwana akugwisigwa kwemali , antoomwe akwendezyana azintu ziyandikana yakubelesya ziluleme. Kutobelezaya nzila izumuzigwa yakuciita bbizimisi. Naa muntu wonseni watobela milawu, kabunga kazyabbizimisi kalazikatila aluubo kuba kusyomana. Ezi zigwasya kabunga kabbizimisi kuti kakomene kabotu, katabilile basani , aluubo kapa kuti musobano kusyomana.

Mukutobela kumvwisisya komwe, musobano uchita zintu zipati mukugwisya tubunga tulangana akusumpula buumi bwabantu antomwe achisi, ezyo zilagwasizya kutubunga tugwasya mukati kenya kuti tukkonze kusikila mizezo ilimuli Vision 2030. Kuswanizya kusumpuka kwakupona kwabantu, atubunga twakulibelekela tugwasizya chisi, antoomwe akugwasizya bantu kuti bajane milimu akuti batalike mabbizimisi abo.

**Hon. Kazembe Kazembe (MP)**

**Minister of Home Affairs and Cultural Heritage**



## MALAYILILE AZWA KULIBASICHUNO BAZYA LOTTERIES ANTOMWE aGAMING BOARD

Kabunga ka Lotteries a Gaming kachibeleka mukwinda mumizezo yanyika itegwa National Development Strategy 2 (NDS 2) . Yasyomezya kulanga lubono lwabeta kabotu , abwandeleyi abalulami. Ikabunga



aka ka LGB kalikuyandisya kuti kubelesegeve imatekinoloji,kulangwa kabotu kwalundu . Aka kabunga kapa kuti kulizyamunotho ya Zimbabwe zikale kazili kwinkilila anembo aluubo zikale kwachindi chilamfu. I LGB ilokutobela kusumpula kwanyika mukwinda mukubelesya matekinoloji. Eezi zyapa kuti kukonzye kube anzila zyakulanga akululamika makkampani alamisobano( gaming). Aluubo kulikujazyania maponeno amunyika asimine kulizyakuchita katukozyanisya abamwi.

“Ichizuminano chakulangwa kwabantu chilikutondezya kulipeda kwiminina ,akujulika antoomwe akwiminina malayilile. Eezi zyamba kuti balataba kulizezyo nzibachita ,mbantu besimpe zilantanganana . Tulakonzya kuchita antomwe akubika milawu mibotu itubuzya kuti tulangililenzi

kuzwa kulimbabo, malayilile ngitutobelezya antomwe ezintu nzituchita, ilatondezya kuti balikusyomezya kuti balachita zintu. Kuti ibone isimpe kuti misobano( gaming) ilokuchitwa kabotu, kusyomekede antomwe akwezya kusumpula bwendeleyi kuti mulimu wende kabotu. “ Aluubo akupeda nyika igwasyikane ikomene mubantu kana mulundu antomwe akumali amilimu . Akusungwazya akutambula basikugwisya mali kulibabo bakkonzya kuchita bbizimisi chakusyomeka . Nkabunga kalinkako nkitusyoma, tulachita kuti kwelane , kujulike , antoomwe akutabilila lundu muchindi chomwe katuli kucita kuti kube bbizimisi lyamusobano ( gaming) aluubo akugwasya Zimbabwe kuti ikomene

“ Mukucita mulimu wesu, tulinkilila anembo akusimisisya kuzulwida bantu katuswanizyab akwendeleya akululamika kuti kabunga kabbizimisi kagwasyikanye kuti zintu zichitwe kabotu akulamwi”

**Dr. E Chidhakwa,**  
**Chairman**  
**LOTTERIES AND GAMING BOARD**

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## MALAYILILE AZWA KULIBASIMWAMI



Kulanga akucita mulimu kulibabo bachita zyakusobana mu Zimbabwe amulimu wakulanga antomwe amulimu wakabunga ka Lotteries amisobano mbukunga kubikidwe mulawu welotho( Lotteries) Azyakusanguna ( Chikamu 10.26) . Mushi akululamikwa kwa National Development Strategy 2 ( NDS 2) Fulumende wamu Zimbabwe wabika zyantanganana kuchita bbizimisi anzila iluleme antomwe akuswanizigwa kwezipo kuchitila kuti kusimisigwe aluubo akusumpula kubeleka kabotu kwamilawu aluubo akusumpula kwambulisyana ababo bajisi milawu. Kabunga ka Lotteries a Gaming ilipeda kukweta chindi chakubeleka kabotu, ziboneka aluubo zyandelene abenda kunembo kwenyika.

Bantu batobela amulimu bakala abwinka mali bonseni bajanika akusobana , kuswanuzya abo babika mali zyo mumabbizimisi abamwi, tubunga twababo basima bbizimisi , bamilawu mbabo balemekeka mutubunga twamabbizimisi kuti bakonzye aluubo akukomena kwanchindi chilamfu amulimu waku gambula ugwasikane.

Echi chizuminano chamba kuti bonseni belede kupegwa zintu zibotu, akujatwa kabotu kulemekeka kulajulu, akwiminwa kabotu amulawu, kwambulisyana muchindi antomwe akujatwa zyelene mukwinda mumulawu. Kabunga aka kalokuchinchula zintu kuti zibe zyamazubano. Ku gambula muluzibo nchintu chiyandisigwa kapati . Kabunga kalikunyampula lwiiyo , akutondezyana kuselezya ku gambler kutayimvwi kabotu.

**G. Mutobaya**  
**CHIEF EXECUTIVE OFFICER**  
**LOTTERIES AND GAMING BOARD**

### 1.0 MATALIKILO

Echi chizuminano chibeleka kulayila kuti ooto tubunga tulachiyandisyo mukubeleka a lotteries antomwe akugwasizya mulimu wakabunga uyelede kuchitwa, zyakuchita antomwe anzila zyakwambula. Zitondezya kulipeda kwatubunga kukubeleka kabotu kuya mubantu aboobo zitondezya mulawu wamba zintu zyelede kuchitika munzila yendelana a National Development Strategy, zigwasizya kukuchita milawu mibotu, kusungwazya basimabbizimisi kuti bakonzye kubika mali yabo kabotu, kusumpula kuti Fulumende amwi atubunga twakwe babeleka byeni antomwe akunyampula buumi bwabantu antomwe akukomezya kukala mushe kwabantu. Mukuchita boobo, i Loto ( Lotteries) antomwe akabunga kamusobano ( gaming), kakutakwe chisisigwa, tuliminina zyonsemi zichito zyesu, tujata bantu zyelene aluubo tulibantu basyomekede aboobo bachita zintu zilikabotu

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## 2.0 MULIMU WACHIZUMINANO

2.1 Mukwinda muleci chizuminano chakazwa kuma Loto ( Lotteries) akabunga kamisobano ( Gaming) Strategic Planning ( 2026-2030),Kabunga kayandula

2.2 kuzwidililisa zintu zitobela

2.3 Kubuza basikubika mali ataala azintu zipegwa akabunga (Board Guide) kendelene abasikubika mali mukuyandula mabbizimisi antomwe azitobelezegwa alwiiyo lwazimwi mbuli cibelesyo chikutondezya kuti kulokuchitikanzi. Isungwazya loko akusumpulwa kwabantu mukwinda mukwaba kukomena kwamakanze akumana penzi.

2.4- Iyisa bantu kuti basobane kabotu, kabatindilizyi kukondwa, akuti tabazibilili, akulanga loko mukusobana kwabasani na kuti balokwebela kambo mbabo bachita kuti bbizimisi yinkilile anembo

2.5 Kubweza nzila zyamilimo kutanzi kutanguna, akusiya zintu zitakwe lugwasyo, zipepa azimwi zitabeleki. Igwasizya kuti chisi chikomene akumali.

2.6 Kugwasya bantu, milimu, mabbizimisi, alimwii akubelekela antomwe kwachisi(project)achilikule kuti azwidilile.

2.7 Kukangisisya Loto ( lotteries) amisobano (gaming) akugwasizya kabotu

2.8 Tuyaakubamba njiisyo zya bwini kuti bakalantanganana bazi nzyoomulangila.

2.09 Kusimisya mulimu wesu antomwe akuboneka kulibasikugwisya mali zyabo kuti babone zichitwa.

2.10 Kusungilizya bantu bonse mukusobana kuti bachite zintu ziluleme.

2.11 Kugwasizya njisyo yakukomena kwanyika, kugwasizya chisi chesu kuti chisime akwita na kukomba bantu bingi kuti bazosiye mali.

## 3.0 BUPANDULUZI BWAMABALA

Kabunga: Lotteries antomwe amusobano ( Gaming)

Muchini wazyamusobano: Kamchini kana zintu zyonse ziyakubelesya kuti kusanwe nikuba nguli musobano aboobo ulakonzya kuzwidilila na kukachilwa.

Lotteries : Musobano luzutu na kuti inzila awo bantu mpubawula tupepa antomwe abazwidilila mpusalilwa, zikozyana akwelana, mbuli kubwezelela, kusanina amabbwe.

Bubi bwakusobana: Maano mabi achitigwa abantu basobana zitalimpawo mukusobana

## 4.0 IMALOTARI ANTOOMWE AKABUNGA KAKWINDA MUSOBANO

Kabunga kakalengwa akabunga keloto (lotteries) antoomwe amisobano yamisobano Chikamu 3: "Azeezi kuli kubikwa kabunga katazozibinkane mukutegwa nkabunga ka loto ( lotteries) antoomwe amisobano yakusobana, litazobe kabunga kamabbizimisi katazozibe kwanzia na kuti kwanzigwa muzina lyakabunga ka bbizimisi, antoomwe akuzumizigwa kwayo amulawu, akuchita nikuba nguli muswangano wakabunga kamabbizimisi kataciite zyamulawu".

4.1 Kuzumizigwa kunyampula akubeleka kwawo woonseni maloto(lotteries) amibeleko yamisobano

4.2 Kupa, Kubusilizya, Kwiinzya antoomwe akutyola magwalo amulawu azumizya kuti ubesibbizimisi

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waloto ( lotteries) amisobano ( gaming), akwelanisya a loto ( lotteries) antoomwe amilimu yamisobano.

4.3 Kubasimpe ataala abasimabbizimisi kuti balitobela milawu yamagwalo azumizya kuti ubabbizimisi aluubo abelesegwe mpawo.

4.4 Kupandulula masena awo makkasino mpakonzya kubikwa na kuyakwa aluubo abelesegwe mpawo.

4.5 Kubika ziyandikana kumuzulila ulinguwe ulangana azyamali injizya kusapululwa kwamali munkomo antoomwe azibaka zyayo.

4.6 Kuzamizya zibelesyo zyakusobanisya.

4.7 kuchita nguli mulimu umwi mulimu ukonzya kupegwa kana wabikwa akabunga kalyo zyamilawu nikuba nguli umbi mulawu

Mukuzumizya oyu mulawu, kabunga kachita kuti kabone kunjililwa akwendelezegwa kwamilawu, akusungwazya misobano akutabililwa kwabantu, kubasimpe akuti imali ijanika amisobano yendelezya zyakusumpula kukala kabotu kulizyabavubi antoomwe abusanambi akubeleka kwajulu kuliwonse mabbizimisi.

## **5.0 MUZEEZO**

Kuzumizigwa kwamisobano lilachibaka chanyika mu 2030.

## **6.0 MUKAMBONZI?**

Kuzumizya mizezo yamisobano akutalichitila, akwelanisya kwamulimu kuchitila kuti kubasimpe kuti busena bwakusobanina bulikabotu aboobo bulitabililidwe.

## **7.0 IFILOSOFI**

Zyiimo zyakulijata zizyala buumi bulamfu

## **8.0 KUSYOMA**

1.Kuchita zibotu kotalangidwe -kusyomeka

2.Kuboneka- kujulika

3.Kwiminina -kukonzya kutaba

4.Zibotu-kukonzya zyindilide

5.Buntu- ibuntu antomwe akuswanizya ziyokonzya

## **9.0 MALAYILILE AMULAWU**

Kabunga kazyaloto (Lotteries) antomwe akusobana (gaming) kalilipedele kupazintu zibotu zyajuliezyo zipa kuti bantu batabililile mukusobana kwabo. Mukwinda mukwinkilila anembo akutobezezya milawu yaFulumende, kaBunga kalangilila kwindilizya ezyo nzibalangide kubasikugwisya mali abasi mabbizimisi.

## **10.0 Zisyomezyo kubagwisya mali**

Kabunga kakkonzya kupa zintu zitobela zisyomezyo kubantu babo bagwisya mali mukwendelana azibotu antomwe amilayo yabapati.

10.1 Kubomba

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Munzila yakupanga magwalo amulawu(licenses) kubusilizyaantomwe akuzumizigwa mukati kakugwisigwa kwawo muchindi chipedwe, and akubulisizya, akuzwidilizya mukwinda mukindi kanini, antomwe akugwisya muchindi achindi. Akutobelesa kubona kuti zintu zyonse zilikabotu na kuti pepe.

#### 10.2 Kwelanisya:

Na kuti kolikuchita zyantutu bagwisya mali zyabo, KaBunga kayede kujata bonseni basikugwisya mali enzila iyelene, kubawo kusalana kakuzwa mumasena nkutuzwa , nikuba kuti ulimwanakazi kana mulobe , kana inconsolable, ezyo tazizumizigwi pe.

#### 10.3 KULIJATA KWABASIMILIMU

Kabunga antoomwe abasimilimu balyo lyelede kuziba alwalyo kubantu amazina abasikula kana basikuzibisya na kuti zilayandikana kuchitila kuti balitondezye kulinduwe akuzwata bazibisi na kuti zibikwa azibaki zilatzina, na kuti zitondezyo muchindi chamulimu. Bayoba amyoyo mibotu, abuzolwani, bayeele aluubo balange kubapati bonse basikugwisya aluubo babelugwasyo.

#### 10.4 KUTABA

Kabunga antoomwe ababeleki babo mulyangilile mukupa luzibo lululeme akusika muchindi kulingawo wonseni makkasino ( Cassino) antoomwe abantu bonse.

#### 10.5 KWELEKA.

Kabunga antoomwe ababeleki bako bazobeleka kuchitila kuti babesimpe kutegwa kwetegwa kwazyakubelesya zyaJulius kuswanana akulindwa amakkasino( Cassino) akwendelezyana amilawu iliwo, akulonda oko nkutuzyaligwa, zilinziyo zichitigwa akulijata.

#### 10.6 KULONDOLWA KWANSISWA

Kabunga aka antoomwe abatobelesi bako kazolondola insiswa yapegwa ababo balangana azezi na kuti basizimali zyabo aluubo bibelesya mizeezo yabo yalangilidwe njiyo luzutu.

#### 10.7 INZILA YAKUBIKA MUZEEZO

Kabunga antoomwe ababeleki kabo balangililide kwelanisya amilimu yabo antoomwe akubika mizeezo na kuchita zyaZimbabwe aluubo akulandisisya kubazyaambo zilabi aluubo yambe kuti kambonzi nikwazuminanwa kubika nakuchita zyamizeezo yati kubikwa.

#### 10.8 ZIBOTU ZIPATI

Kabunga antoomwe ababeleki kako bayochita milimu yabo anzila mbotu aluubo isyomekede.

#### 10.9 KULISANDWIDA

Milimu yazyakabunga antoomwe abasikubeleka bayocitwa enzila isimide aluubo anzila izibinkene na izibilikilide.

#### 10.10 KUSISYA

Kabunga kalikwezya kuti kasisye zyasimpe aluubo azyakulipeda, aluubo lilali 44 Lawson Avenue, Milton Park, Harare awo busena bwama wofisi mpubajanika, ajulwa a 0800 muchindi chakuseni kaziya kuli 1630 muchindi chagolezya kuzwa a Muvulo kosikila a Bwasanu ( kunze kwamazuba akulyokezya aswanizya mazuba alemekeka). Kuluzibo lwayzyakabunga aka tuti : [www.lgb.co.zw](http://www.lgb.co.zw) antoomwe akuma imeili ati: [info@lgb.co.zw](mailto:info@lgb.co.zw).

#### 10.11 KWEENZYA LUZIBO

Kabunga kalenzya luzibo antanganana, lumvwisisyika, alwasika muchiindi kuliwonse makkasino( Cassino) mukubelesya zyamumuya zyaTekinoloji zinjila mawebbusayiti, tugwalo tulembwa twazyakugumana akwambula, lugwalo, malembe, tubunga twakutondezya, masitika, tupepa, azintu zikonzya kupa moyo kubantu zyendelana amakepesi alazibonisyo zyaZimbabwe lyabbizimisi antoomwe azibaki.



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Luzibo ataala amilimu yazya loto antoomwe akabunga kazyamisobano kulizyakwabana antomwe akubelesya.

10.11-1 lwebbusayiti: [www.lgb](http://www.lgb).

10.2 Imeyili

10.3 Mafoni alamulawu

10.4 Busena bwakugumana zilimumulawu

10.5 iFacebook : iloto akabunga kamisobano

10.6 WhatsApp

10.7 Magwalo azizibisyo zilimumulawu.

10.8 Miswangano

10.9 Busena bwakuswanana akwabilana luzibo

10.10 Miswangano mipati

10.11 Inzila na zibelesyo zyakuyisya bantu akugumana mumuya kulangidwe

10.12 Magwalo, atugwalo, atulembwe antoomwe akugumana mumuya zilangidwe

10.13 Zyakwebela

10.14 Kuswayila ikkasino kubusena bwakujulu oko kujanika bapati pati

## **11.0 ZYEELELO ZYABASIKULA**

Basikula bulechelelo chaku:

11.1 Inzila mbotu na zibelesyo zyakusobana zisika muchiindi aluubo zyajulu.

11.2 Luzibo lulatanganana azilulamiko aziyandikana

11.3 Kujatwa anzila yelene aluubo akutasiyanisigwa

11.4 Kulelegwa ninsiswa aluubo ansinswa

11.5 Kulangwa kabotu kwatugwalo twamulawu twakubelesya kujula busena bwamusobano.

11.6 Bika nzwatayanda kana nzyoyanda ujane nsandulo

11.7 Inzila zibwezegwa zyakwinzya nakulayandikana.

## **12.0 Zyaanga basikula belede kuti**

12.1 Kutobelezwa zyonse ziyandikana amulawu.

12.2 Kupa luzibo lumaninide alumvwisisyika

12.3 Balemeke kulijata kabotu mulikonse kubeleka

12.4 Kulemeka mizezo na zintu zyzuminwa kale azintu zyakubelesya antoomwe azyindi mpizyimikwa

12.5 Waambe nikuba nguli mulimu wamusobano utalamulimu na kuti utimvwi obotu.

12.6 Insiswa zilamulawu - akulondolwa nsiswa

## **13.0 KUSOBANA KWAKULIPEDA**

Kabunga kalipeda kukusungwazya milawu yakubejja itabililikide aluubo kulipeda kuyisya bantu atala angozi ziswanana akubejja, kubelesya nzila mbotu itabililikide aluubo ziselezwa kulichisa kuswenene akubejja. Aluubo akuchita chasimpe kuti abo basikulangana azibelesegwa baswanizye ziyandikana

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kumisobano zilakunyampula aluubo ziluleme.

#### **14.0 Basibbizimisi antoomwe abasikubika maali bonseni abandelezyi belede:**

- 14.1 kujatilila kasimpe kuli yoonseni milawu yamisobano ibeleka
- 14.2 Basimpe kuti kukubalwa kwamali
- 14.3 Londola nzila yakubeleka aluubo ilabantu
- 14.4 Kubelesya zibelesyo zyakusobana zilikabotu
- 14.5 Belesya kuzwide akulemekeka, kulangwa langwa kwamagwalo antoomwe akuchita zilimumulawu.
- 14.6 Kutatobela milawu, kulapa kuti kulangwe, kubbadala, na kudabulwa kwamagwalo amulawu akubelesya abusena.

#### **15.0 ZILANGANA AZYAKUPONA ANTOOMWE AZYABUUBI**

Mbuli chipanzi chanyika chiyungizidwe, kabunga kazya loto antomwe amisobano, kalalanga chasimpe kuti imali ijanika ilabelesegwa kukunyampula makalilo mabotu munyika mbuli muchikamu cha 53(2) chamulawu wazyabuubi amisobano yamisobano ( Chipanzi 10:26)

#### **16.0 KULIPEDA KWESU**

Kabunga kalanga zya loto antomwe amisobano yalipeda mukweta zigwasizyo zibeleda kabotu, zizibilikide, zyajulu zyakubelesya antoomwe azijata kazinyampula bupati bwamisobano chindi kitabilila ziyandisyo zyantutu. Aluubo kulipeda mukwambulisyanika akupatununa mapenzi abantu akufwambana amulimu. Tulayinkilila anembo akusumpula kwenzya zintu, kubekela kabotu, tonyampule bupati bwakulipeda, aluubo tusungwazye zyakusobana zilazintu zyelede zizwidilila ulipeda ziboneka mukunyampula kukala kabotu kulizyabuvubi

#### **17.0 INSANDULO**

Insandulo ilakonzya kutuminwa muzibaka zisiyene yamakkasino. Na kuti kazitapatunuki, nzibalila nzyinzilizigwe kumupati wazyamakilane azyamuchiko

#### **18.0 MAGWASYO AABUKKUTAABO BWAKUGWASYA BASIKULUKA**

- 18.1 Kucitwe kulangike akubelesya kabotu zibelesyo zilabusanambi
- 18.2 Kusumpulwe kulisandwida
- 18.3 kutabililwa kulasimpe kwazyelelo zyakugwisya maali
- 18.4 Kusyomeka kwabajisi zyakunyampula abo babika maali antoomwe akwenzyana kwamilawu
- 18.5 Kutobelela na kwenzyana kwazintu na milawu yamisobano yasimpe, akutobelezya milawu yaFulumende, kaBunga kalangilila kwindilizya ezyo nzibalangide kubasikugwisya mali abasi mabbizimisi.

#### **19.0 MILIMO IIPEDWA MIYEZO**

|                                                  |                    |
|--------------------------------------------------|--------------------|
| Kupa na kubweza Laisensi ya Casino yakucili cisi | Mazuba aamilimo 21 |
| Kupa na kubweza Laisensi ya Lotare               | Mazuba aamilimo 21 |
| Kupa na kubweza Laisensi ya Totalizator          | Mazuba aamilimo 21 |
| Kupa na kubweza Laisensi ya Gaming House         | Mazuba aamilimo 21 |

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Kupa na kubweza Laisensi ya Bookmakers      Mazuba aamilimo 21

**Kwaambilwa:**

Makkamba oonse aakusaba Laisensi mpoonya akubweza aayoocitwa mukati kwamazuba aamilimo 21 kuzwa busiku Chief Executive Officer, na muntu wakasala, wakkaka kuti wakkata makamba aakukkwene alimwi aakulanga mulawu.

**20.0 KWAMBULISYANA KWABANTU**

I Lotteries akabunga kamisobano (gaming) kalilipedeleda kusumpula nzila zyakwambulisvana atumwi tubunga tulachiyandisyo mukubeleka ,alundu antomwe abantu bagambla

Imibono amapenzi mulakonzya kuzibika awa:

The Chief Executive Officer

Lotteries and Gambling Board

44 Lawson Avenue , Milton Park,Harare

**Tel** :+ 263 242 702986/ 257033/257037

**Cell**: + 263 714 583 125

**Email**: Info @l.g.co.zw

**Website**:www.lgb.co.zw

**whatsapp**:+263 713 961 556

**21.0 CISUMIKIZYO**

I Lottery akabunga kamisobano (gaming) katondezva kuti buzululi bubotu , milawu ilajulu antonwe akulitabilila mumusobano zilakati kachitondezvo chibotu.Mukwinda muchizuminano cha NDS2 ,kabunga kalikwambilisva kuti kalilipedeleda alubo kalikuchita zintu zyako antanganana antomwe abulemu aluubo akusumpula nyika

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